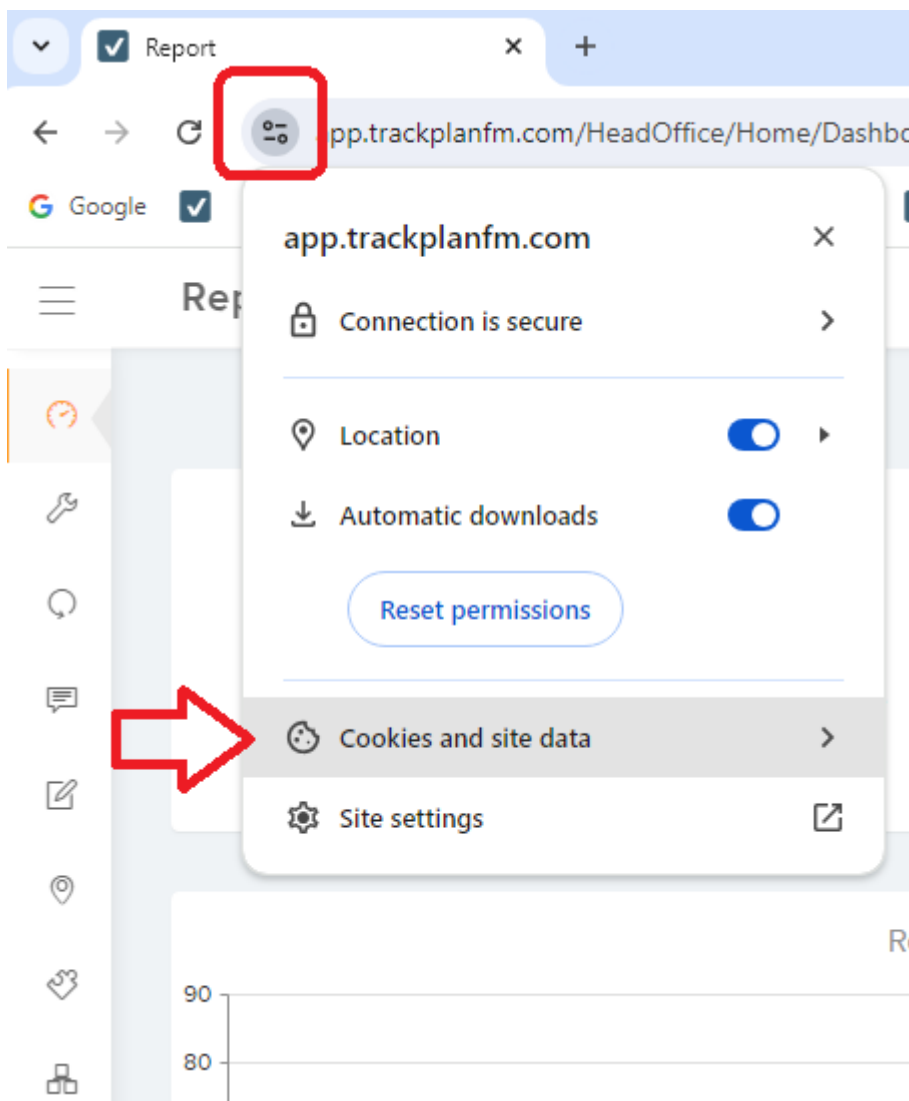# Clear & Reset Trackplan Site Data in Main Application

If you have issues with the main desktop application we suggest clearing the cache and resetting the site data.
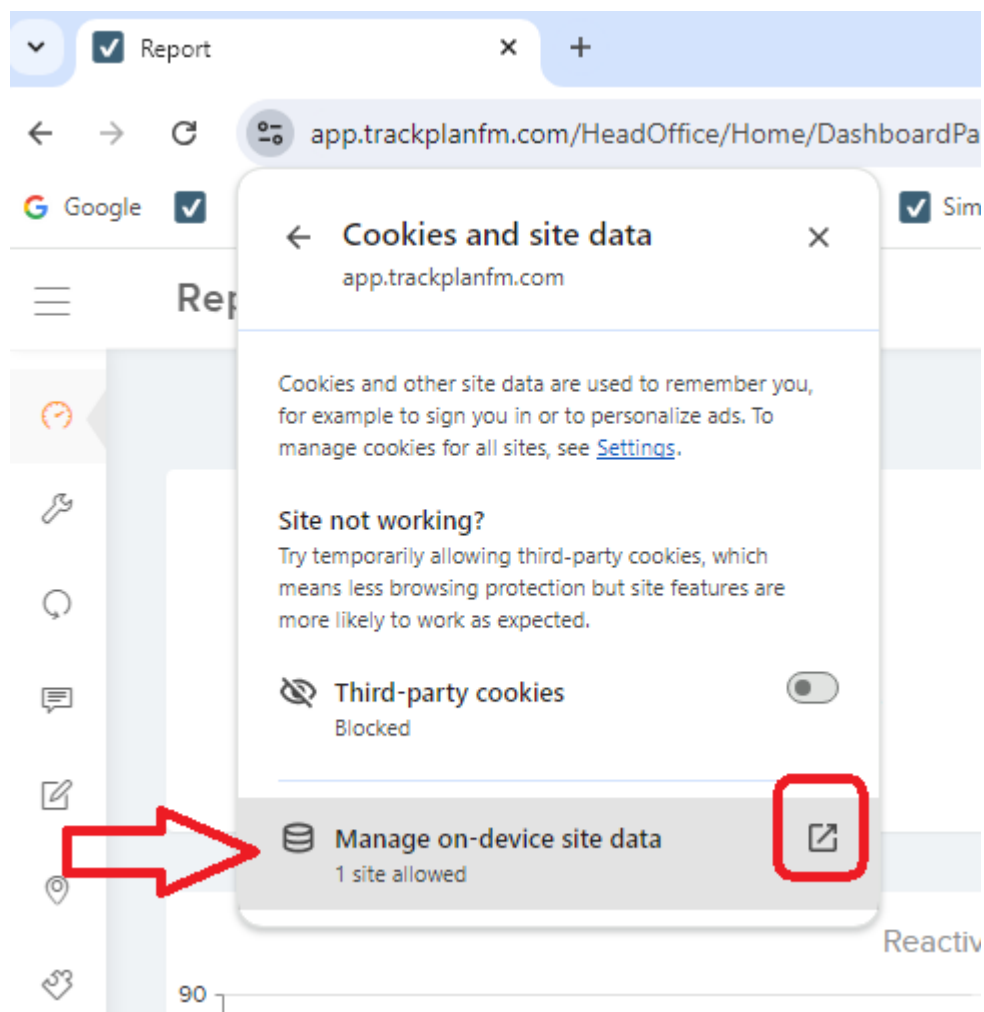
Step 1.

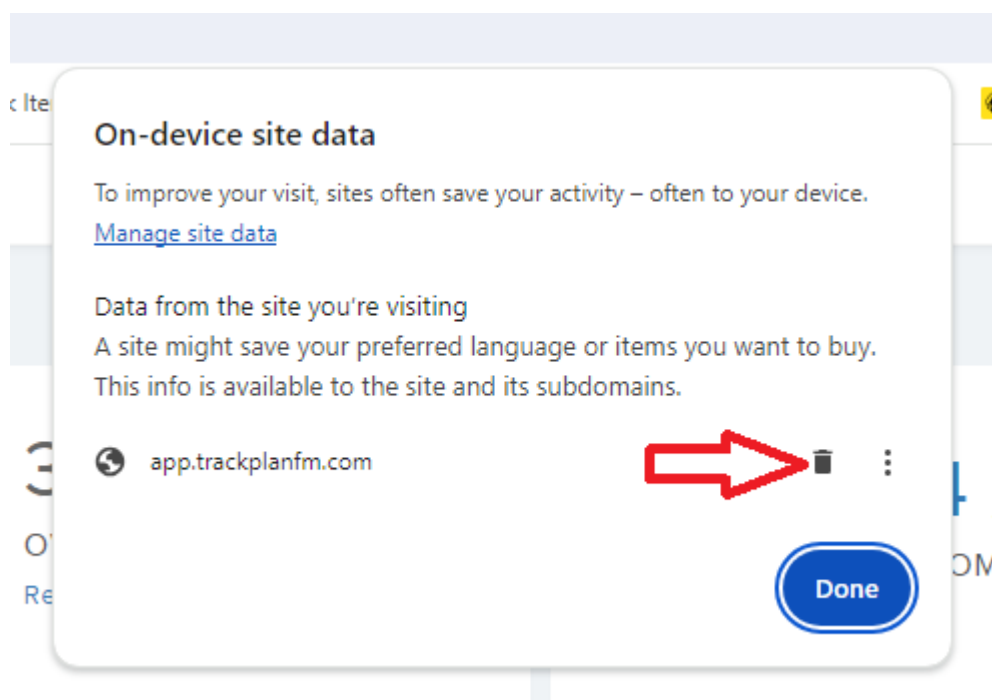Click the button on the left side of your URL bar and then click Cookies and site data.

Step 2.

Click on Manage on device site data.

Step 3.

Click the bin icon and then click Done.

Step 4.

Click the Reload button on the pop up.