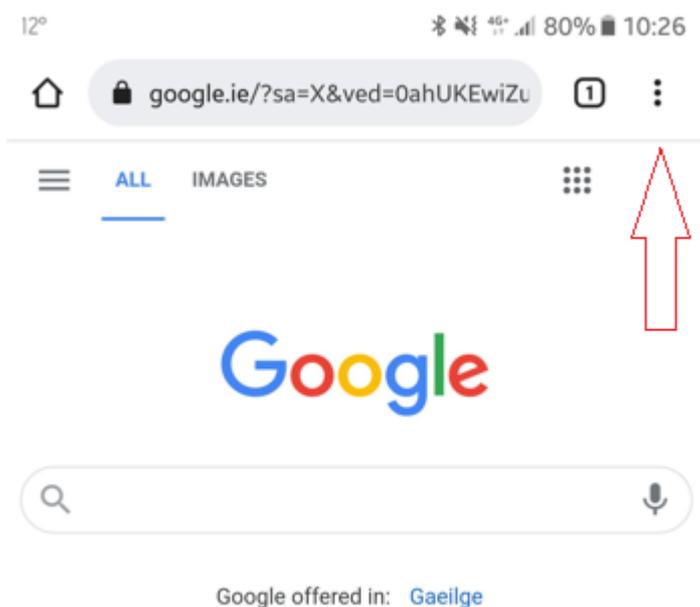


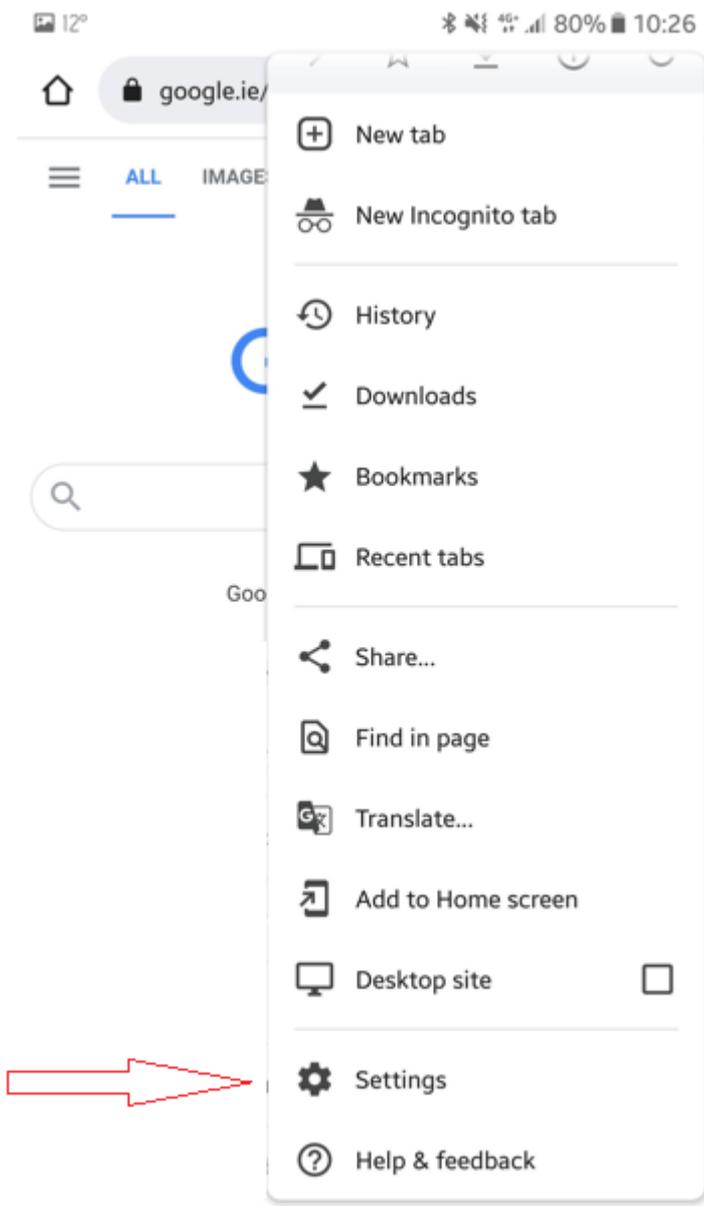
Clear & Reset Trackplan App site settings for Android

If you have trouble logging into any of our Apps you may need to clear the cache and reset the site settings.

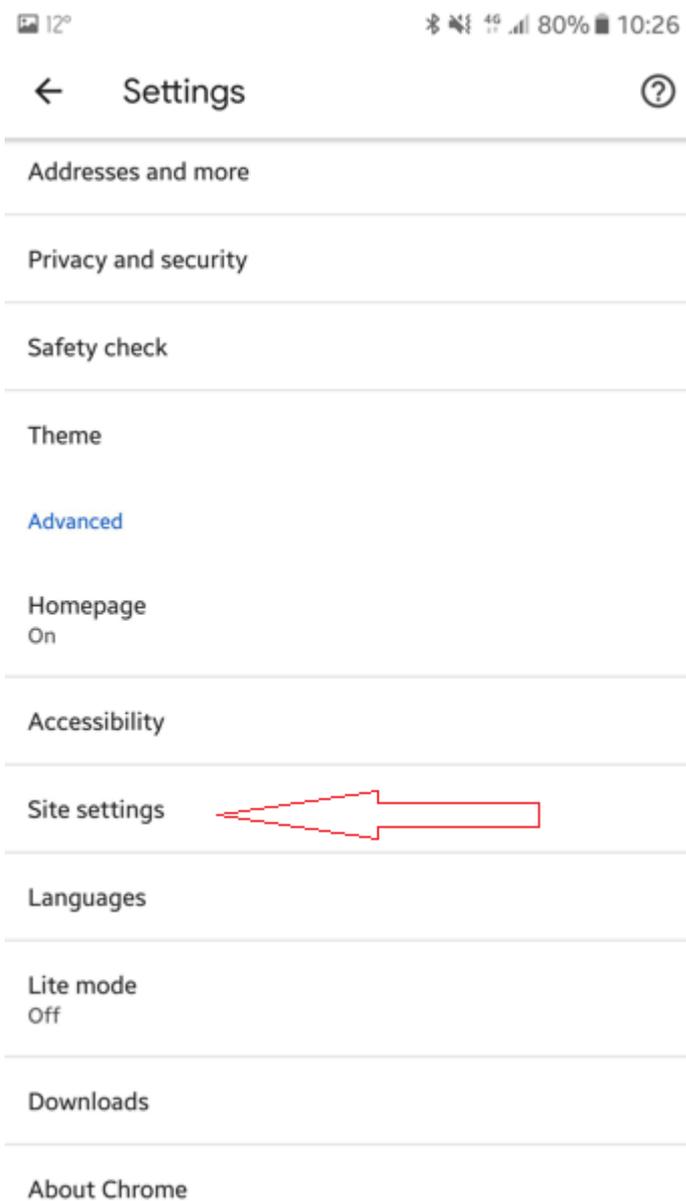
Step 1. Open **Chrome** on your mobile device and click the triple dot button in the top right of the screen.



Step 2. Select **Settings** from the dropdown menu.



Step 3. Select **Site Settings** from the next page.



Step 4. Select **All Sites** from the next page and find the site you are looking for and click on it.

- NEW Mobile app – <https://mobile.trackplanfm.com>
- Resource app – <https://resource.trackplanfm.com>
- Manager app – <https://manager.trackplanfm.com>
- Requestor app – <https://request.trackplanfm.com>

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Site settings



All sites



Cookies
Allowed



Location
Ask first



Camera
Ask first



Microphone
Ask first



Motion sensors
Allowed



Notifications
Ask first



JavaScript
Allowed



Pop-ups and redirects
Blocked



Ads
Blocked on some sites

Step 5. Select **Clear & reset** to reset the App.

← Site settings



Site

https://resource.trackplanfm.com

Permissions

-  **Location**
Allowed
-  **Camera**
Allowed
-  **Notifications**
Allowed
-  **Sound**
Allowed

Clear & reset

