

Job Type Groups

Settings – Job Type Groups is an advanced feature where you can restrict what job types are available to users when creating a request or a job.

+ ADD JOB TYPE GROUP		Back to Settings Menu	
Name	Job Types		
HR Department	Electrical,Fire,Plumbing ✎	✎ EDIT	🗑 DELETE
Sales Department	Fire,new test,Aa test type,Plumbing ✎	✎ EDIT	🗑 DELETE
IT Team	Electrical ✎	✎ EDIT	🗑 DELETE
Developers Team	Fire,new test ✎	✎ EDIT	🗑 DELETE

Here you can map Job Types to Job Type Groups. By assigning a User to a Job Type Group, you can restrict them to the corresponding Job Types when creating a Job or Job Request.

You assign a User to a Job Type Group go to Settings → Users → General Settings → Job Workflow Settings.