

Mobile Apps with Offline Capability

Trackplan Apps

Along with the main Trackplan application, there are also three mobile apps available. These apps are built using the latest in mobile technology; PWA – Progressive Web Application, which allows for rapid development and easy deployment.

PWA technology ensures a fast and reliable connection to your app so you can get on with your work unhindered.

The three Apps available are the *Resource App* , *Manager App* & *Request App*. All Apps work across all devices, and work offline; once the user connects to a network, the data is synced to the main application.

Resource App

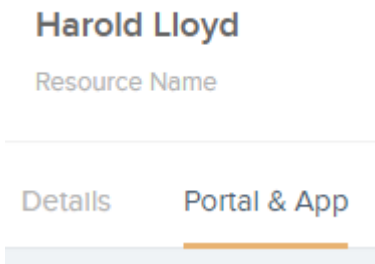
The *Resource App* has been built for use by resources / contractors.

The app allows these users to:

- View all job tasks instructed to them.
- Start and complete a task, and also add photos, notes, or attach documents to a task.
- Record time spent on a task, including travel time, which will be sent back to the main application for analysis. GPS location stamps can also be recorded.
- Create new jobs, and choose to self-deliver the job from the same requests form.
- Complete forms attached to jobs.
- Complete forms on fly in the Form Library tab.

- Manage their weekly time sheets and add expenses.
- View , edit and manage all assets
- View all sites
- View and adjust stock levels in any storage area

Resources can be set up in the *Portal & App* tab of the *Resource Details* page:



Manager App

The *Manager App* has been built for other users such as maintenance managers, site managers, or facilities managers.

The app allows these users to:

- View all jobs they have access to, add notes and photos to a job.
- Create and complete jobs.
- Assign a user to a job.
- Choose and instruct a resource for a job. This job will then also appear in the resource app!
- Complete forms attached to jobs sent down to them from the main application.
- Complete forms on fly in the Form Library tab.
- View, edit and manage all assets
- View all sites
- View and approve Requests

Users can be set up in the *Manager App* tab of the *User Details* page:

| | |
|-------------|-----------|
| MarkDemo2 . | markdemo2 |
| Full Name | Username |

| | | | |
|--------------|------------------|-------------------------------|-------------|
| User Details | General Settings | Email & Notification Settings | Manager App |
|--------------|------------------|-------------------------------|-------------|

(Go to *Settings* -> *Users* and select the user you wish to set up for the *Manager App*)

Request App

The *Request App* has been built for either users such as staff or site managers or non users such as tenants or residents.

The app allows these users to:

- Create a Request
- View all requests they have access to.
- Create a request against an asset
- Create a request against a site

Users can be set up in the *Request App* tab of the *User Details* page:

| | |
|---------------|----------|
| gelix1 gelix1 | gelix1 |
| Full Name | Username |

| | | | | |
|--------------|------------------|-------------------------------|-------------|-------------|
| User Details | General Settings | Email & Notification Settings | Manager App | Request App |
|--------------|------------------|-------------------------------|-------------|-------------|

A unique link can also be created for a Site, Location Sub-location or an Asset and emailed out to anyone. Once clicked they will be brought straight to the *Request App*.