

# Mobile Apps with Offline Capability

## Trackplan Apps

Along with the main Trackplan application, there is also a mobile app available. The app is built using the latest in mobile technology; PWA – Progressive Web Application, which allows for rapid development and easy deployment.

PWA technology ensures a fast and reliable connection to your app so you can get on with your work unhindered.

The App is available in 3 versions are the *Resource module*, *Manager module* & *Request module* . All modules work across all devices, and work offline; once the user connects to a network, the data is synced to the main application.

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## Resource Module

The *Resource Module* has been built for use by resources / contractors.

The app allows these users to:

- View all job tasks instructed to them.
- Start and complete a task, and also add photos, notes, or attach documents to a task.
- Record time spent on a task, including travel time, which will be sent back to the main application for analysis. GPS location stamps can also be recorded.
- Create new jobs, and choose to self-deliver the job from the same requests form.
- Complete forms attached to jobs.
- Complete forms on fly in the Form Library tab.
- Manage their weekly time sheets and add expenses.

- View , edit and manage all assets
- View all sites
- View and adjust stock levels in any storage area

Resources can be set up in Settings – App Manager

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### **Manager App**

The *Manager App* has been built for other users such as maintenance managers, site managers, or facilities managers.

The app allows these users to:

- View all jobs they have access to, add notes and photos to a job.
- Create and complete jobs.
- Assign a user to a job.
- Choose and instruct a resource for a job. This job will then also appear in the resource app!
- Complete forms attached to jobs sent down to them from the main application.
- Complete forms on fly in the Form Library tab.
- View, edit and manage all assets
- View all sites
- View and approve Requests

Users can be set up in Settings – App Manager

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### **Request App**

The *Request App* has been built for either users such as staff or site managers or non users such as tenants or residents.

The app allows these users to:

- Create a Request
- View all requests they have access to.
- Create a request against an asset
- Create a request against a site

Users can be set up in Settings – App Manager

**A unique link/QR Code can also be created for a Site, Location Sub-location or an Asset . Once clicked they will be brought straight to the Request App. This is Known as the Guest request app and requires no login.**