# Mobile Apps with Offline Capability

## **Trackplan Apps**

Along with the main Trackplan application, there is also a mobile app available. The app is built using the latest in mobile technology; PWA — Progressive Web Application, which allows for rapid development and easy deployment.

PWA technology ensures a fast and reliable connection to your app so you can get on with your work unhindered.

The App is available in 3 versions are the Resource module, Manager module & Request module. All modules work across all devices, and work offline; once the user connects to a network, the data is synced to the main application.

#### Resource Module

The Resource Module has been built for use by resources / contractors.

The app allows these users to:

- View all job tasks instructed to them.
- Start and complete a task, and also add photos, notes, or attach documents to a task.
- Record time spent on a task, including travel time, which will be sent back to the main application for analysis. GPS location stamps can also be recorded.
- Create new jobs, and choose to self-deliver the job from the same requests form.
- Complete forms attached to jobs.
- Complete forms on fly in the Form Library tab.
- Manage their weekly time sheets and add expenses.

- View , edit and manage all assets
- View all sites
- View and adjust stock levels in any storage area

Resources can be set up in Settings — App Manager

### Manager App

The *Manager App* has been built for other users such as maintenance managers, site managers, or facilities managers.

The app allows these users to:

- View all jobs they have access to, add notes and photos to a job.
- Create and complete jobs.
- Assign a user to a job.
- Choose and instruct a resource for a job. This job will then also appear in the resource app!
- Complete forms attached to jobs sent down to them from the main application.
- Complete forms on fly in the Form Library tab.
- View, edit and manage all assets
- View all sites
- View and approve Requests

Users can be set up in Settings — App Manager

# Request App

The Request App has been built for either users such as staff or site managers or non users such as tenants or residents.

The app allows these users to:

- Create a Request
- View all requests they have access to.
- Create a request against an asset
- Create a request against a site

Users can be set up in Settings — App Manager

A unique link/QR Code can also be created for a Site, Location Sub-location or an Asset . Once clicked they will be brought straight to the Request App. This is Known as the Guest request app and requires no login.