# Trackplan Resource App Introduction

The Trackplan apps use PWA technology, which allows you to save a web application directly to the home screen of your mobile device, and use like any other app.

When you have successfully saved the Trackplan Resource / Contractor app to your device, you are free to sign in using your resource user login information:

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When you first open the app, you may have to sync to the main application. To do this, first ensure you have an internet connection, go to Settings and click Reload Application:



If you do not have access to an internet connection, the app will sync once you re-connect at a later time. Syncing the Resource app to the main application will make sure all jobs and other information will be up to date.

The main home screen of the Resource app will display the Job Task List. This list will show all jobs / job tasks that have been assigned to the user login information used to sign in:

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Selecting any job on the list will open the **Job Task Details** page which display all relevant information for that job / job task:

# $\equiv \begin{array}{c} \text{Job Task No.} \\ 732-002 \end{array}$

Apartment 21 ap21 <b>\$</b> Site	Instructed Status
Location	Sub Location
Carpentty Job Type	Job Subtype
Sep 22, 2021 4:01 PM Expected Start	Sep 22, 2021 6:01 PM Expected Complete
Normal Priority	
Resource Compliance Job T Description	EST
Address 오	
Contact	Telephone

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$\equiv \begin{array}{c} \text{Job Task No.} \\ \text{732-002} \end{array}$		÷	
Job Task Forms		ADD FORM	
Name	Status		
Meter Readings	Pending	Q	
ad 🔂	D РНОТО		
No Photos Taken From App			
Photos Sent To App 🛃			
🗍 ADD I	DOCUMENT		
No job tas	k documents		
<b>+</b> АТТАСН STOCK			

	E SELECT ASSET		
	No Assets Attached		
+ CREATE EXPENSE			
	No expenses		
ADD NOTE			
Job Task N	otes		
Date Added	Note	Created By	
4:03 PM Sep 21, 2021	Resource Felix2 instructed on task: 732-002. Expected Date set to 22 09 2021 16:01	markdemo2	

This icon will open the sidebar menu:

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Tra	ack <mark>plan</mark> ™	÷
$\square$	Calendar	ob task stock
:=	Job Task List	SELECT ASSET
1 1 1 1	Asset List	ssets Attached
Ē	Timesheets	REATE EXPENSE
2	Expenses	o expenses
Ø	Site List	ADD NOTE
	Form Library	ADDINOTE
	Storage Areas	Created By
		ix2 instructed on task: ected Date set to 22 09 markdemo2
\$	Settings	

From here you can see all available features and options from within the Resource app;

The + icon on the Jobs List view will allow you to create a new job from within the app. You will be taken to the *New Job* page where you will be asked to fill out the new job form:

≡ New Job	÷
New Issue Details	
Site	<b>—</b>
Select	~
Location	
Select	
Sub Location	
Select	$\sim$
Select Job Type	•
No Job SubTypes	▼
Self Deliver Job Task	
ADD PHOTO	

You are required to fill in the "New Issue Details" and "Site" information, you can then give more information if needed such as the location / sub-location within a site, and job type / sub-type. You can also add photos to this job, if needed to give more information about the job itself. Photos can be uploaded from the device, or taken through the camera feature in-app.

Before you submit the job, you have the option to "Self Deliver", which means this new job will automatically be associated with you, and you can get on with completing the task immediately after creating. When you are ready,

## select Submit:

≡ New Job	÷
New Issue Details	
Site	
Select	V
Location	
Select	
Sub Location	
Select	
Select Job Type	•
No Job SubTypes	~
Self Deliver Job Task	
ADD PHOTO	

The **Calendar** can be view by day, week, month, agenda or timeline.



The **Assets List** provides a list of all the assets. You can create a new asset by clicking on the + icon in the top right of the screen. Clicking on any asset will bring you to the Asset Details page where you can view all information about that asset, edit the details, generate a QR code for that asset or Raise a new Job against that asset.

≡ Boiler 2.	⊕ ←
Boiler 2. Asset Name	,
2 Asset Code	Asset Status
Boilers Asset Class	Asset Sub Class
Tralee Main Building	Location
Sublocation	Manufacturer
124566 Serial Number	Model Number
Comments	
Boiler2222	
QRCode	221(23 [2] & & & & & & & & & & & & & & & & & & &
Jobs	

**Timesheets** will open the timesheets page. From here you can view all timesheets that have been logged, and their status i.e. "Pending", "Submitted", "Approved".

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Each timesheet will have information about jobs and tasks that have been carried out, specifically the hours logged for each job task. When a time sheet has been submitted it will appear on the list as status of "Submitted", each timesheet can be viewed by simply selecting it:

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If a timesheet has a status of "Pending", it has not yet been submitted, and if selected, will appear with these icons next to each task logged. This icon allows you to edit the times for each task:

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Selecting the pencil icon will bring you to the *Edit Time Records* view, where you can change the times if needed, and provide a reason for the edit:

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**Expenses** will open the expenses view, where you can view and manage all expenses that have been created. Expenses will appear in the list with the status of either "Pending" or "Submitted":

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Each expense item in the list can be viewed by selecting one from the list. This will show all the information for this expense, you will have the option to add a document, and you can also edit or submit a "Pending" expense:

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From the main expenses list, there is an option to *Create Expense*:

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This will take you to the *Create Expense* page where you can populate the form with the relevant information:

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The **Site List** provide a list of all sites. Clicking on any site will take you to the Site details page where you can view all information about that Site, view Locations within that site, view all Job Tasks associated to that site or Raise a Job against that site, view and create am asset for that site.

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Apartment Site Name	21
ap21 <b>Site Code</b>	Normal site Site Type
Main Contact	Telephone Number
Address	
Generic Region Region	Town
Tralee Contract	
ap21 QRCode	



**Form Library** will show the forms from the Form Library that are visible to the user you are logged in as:

Select *Start New Form* to fill out the relevant form you wish to use. A pop-up will appear asking you to confirm that you would like to start a new form:

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Click OK and another pop-up will ask you to fill out the date , site, location, sub location or asset.

Current Form Date	
02/08/2022	
Site	
Select	~
Location	
Select	$\sim$
Sublocation	
Select	$\sim$
Asset Name	
Select	~



Now Select *Create Form* and you will be taken to a blank template for you to fill out. Once the form is completed,

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**Storage Areas** provide a list of all storage areas and Stock & stock quantities within that area. Stock can QR Codes can be generated from the main application and attached to storage area. Stock can be adjusted by clicking on either the Plus or Minus icons.

$\equiv$ Bin 25			÷
Bin 25 Storage Name	bin25 Storage Co	ode	
Asset Name	Asset Cod	e	
Location Name	Site Code SubLocati	on Name	
Default Stock Line			
bin25 <b>QRCode</b>			
Stock Name S	tock Quantity		
Light Bulbs	6	$\oplus$	Θ
Widget	5	$\oplus$	Θ

Resources can also navigate to the Site, Location, Sub Location or Asset Details page to Add and Complete a form. Forms that appear in the 'Add Form' list are determined by a setting in the Form Designer. 'App User Can Add This Form to a Job, Site, Location or Asset' – If this is set to Yes, then an App User will have the ability to add this form to the Job, Site, Location, Sub Location or Asset.

rriston I	Hospital	
	ieepitai	
Reta Site	iil - IGA <b>Type</b>	
234 <b>Tele</b>	234 <b>phone Numbe</b>	r
Swansea Town		
	ADD QR CODE	2
	ADD F	ORM
Form Type	Status	
	Reta Site 2342 Tele Swa Tow	Retail - IGA Site Type 234234 Telephone Number Swansea Town ADD QR CODE

If a Form has been designed in the Main application with repeatable sections you will see the 'Add Another' button at the bottom of that section. The Resource will then have the ability to navigate to view all sections and make changed is

$\equiv$ Form Details $\leftarrow$
Yes No N/A
RAISE JOB FROM FAIL
Additional Comments
Image
О ТАКЕ РНОТО
Current Entry: 1 Total Entries: 1
ADD ANOTHER
JOB COMPLETION ~

Navigating to any Site or Asset via the menu button the Resource has the ability to upload photos or documents. These files will then be available in the main application.

≡ M1 - Merchant H	÷
Arthur Street Region	Town
- MxsQrSaufd8DUup1BGd <b>QRCode</b>	
No Forms	ADD FORM
No Photos	ADD PHOTO
No Documents	ADD DOCUMENT
VIEW LOCATIONS	
VIEW JOBS 🔧	RAISE JOB 🕀